# TRAVELING ARCHIVISTS: What You Need to Know BEFORE You Hit the Road

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### **WORKSHOP PURPOSE:**

To provide selected individuals with the information and training necessary to undertake the work of a Traveling Archivist:

- To determine the suitability of applicants for assistance
- To conduct successful site visits and prepare useful follow-up reports
- To manage the administrative details of the program in coordination with NC State Archives' supervisors.

### **WORKSHOP OUTCOMES:**

- So, I hope you leave here with these takeaways:
  - Knowledge of the history and development of the Traveling Archivist Program
  - The program's goals in relation to the state's smaller repositories of historical records
  - 3. The procedures for identifying eligible repositories and the methods for conducting successful site visits
  - 4. The tools available, based on archival management best practices, for you to use to effect positive changes in preservation and access to a repository's special collections

# TAP ORIGINS: The State Historical Records Advisory Board

The SHRAB is the primary body charged with advising state officials on the condition of historical records throughout North Carolina and making recommendations to improve preservation and access.

- The SHRAB and NHPRC
- Membership
- Activities

# SHRAB OUTREACH PROJECTS TO NC's SMALLER REPOSITORIES

#### 20 Years of Accomplishment:

- 1996 Insuring the Future of Our Past: A Brief Guide to Selecting or Starting an Archival Program.
- 1996-2000 NHPRC Re-Grant Project:
   \$150,000
- 2004-2005 In Partnership with SNCA, basic training workshop on archival management (aka Boot Camp)
- 2006 Publication of A Manual of Basic Archival Practices

# The Impact of NC ECHO's Survey

North Carolina Explore Cultural History On-Line

- A Project of the North Carolina State Library
- Strategic Plan Goal: Promotion of state-wide digitization efforts
- NC ECHO Advisory Board and the Digital Divide
- Survey of Holdings/Survey of Institutions with Special Collections
- Road Trips
- Report: 1,000 Repositories and their needs

# The Next Logical Step: Field Services

As the ECHO survey neared completion and the last NHPRC-funded Boot Camps were being taught, members of the SHRAB and the NC ECHO Advisory Board began to think about ways to build upon what we had learned.

- Boot Camp demonstrated that more archival training for the staff of smaller repositories was needed
- The ECHO survey demonstrated that field services: sending professional archivists and librarians to repositories was an effective way of providing high quality assistance.

# SHRAB's 2006 Strategic Plan: The Traveling Archivist Program is born

The SHRAB's response was a discussion at the planning retreat that defined the goals for the new strategic plan.

The result was a goal calling for the design and implementation of a pilot field services program administered by the North Carolina State Archives.

The Traveling Archivist Program was approved for funding under an NHPRC SNAP grant in 2009

# TAP I (2009-2010): Getting Organized

#### **Small Team:**

- Dick Lankford, State Archivist
- Andrea Gabriel, Head of Resource Management Branch
- Hal Keiner, Contract Archivist

#### Program Development (August-December, 2009)

- Contracts: Defining the Scope of Work, Estimating wages and travel, 40 site visits, two Rounds (Jan-May, July-Nov)
- Developing Grant Application Forms and Instructions
- Advertising program and soliciting applications
- Establishing procedures to review applications

### **TAP I: First Site Visits**

#### LOGISTICS:

- 24 Sites plotted on an NC map.
- Divided into two groups: day trips, or less than 100 miles from Asheville. Overnights, or more than 100 miles.
- Latter sites grouped by proximity so TA could get to two or three efficiently.
- Home for 10 days to 2 weeks writing reports and getting ready for next trip.

# TAP I: First Site Visits, cont'd.

#### Lessons:

- Planning: need to acquire more info BEFORE site visit
- Too much time on telephone/need for a follow up form (The Pre-Visit Questionnaire) to the application
- Site visits need to be structured and ALWAYS begin with a survey/walk through of the facility.
- Afternoon devoted to teaching: either a scheduled workshop, or by informal discussion with staff emphasizing how to improve preservation and access
- Explain recommendations

# TAP I: Second Round (July-Nov, 2010)

- Announcement in March
- Sites chosen in May
- Second Round completed in November, 18 Site Visits with all reports written and submitted by December 15.
- TAP I: 42 Sites Total

# TAP II: March, 2011 - August, 2012

- TAP I report well-received by the SHRAB which recommends TAP II
- TAP II underwritten with ARM funds
- Revisits Included
- Supplies from the Friends of the North Carolina Archives
- ACCOMPLISHMENTS: 24 Site Visits, 21 Revisits

#### TAP III: 2012 - Present

- Site Visits conducted by former State Archivist Dick Lankford
- Underwritten with ARM funds

# TAP IV: A New Paradigm?

# ORGANIZING SITE VISITS: Selecting Repositories

- Announcements
- Applications
- Review

# ORGANIZING SITE VISITS: Notification, Scheduling, and Information Gathering

- Notification: Acceptance and Rejection Letters
- Scheduling: Planning trips, negotiating acceptable dates, coordinating site visits with other work.
- The Pre-visit Questionnaire
- Web Research

# INTERNAL HOUSEKEEPING

- Files
- Schedule
- Mileage Book
- Supply Kit
- Teaching Tools

#### **CONDUCTING SITE VISITS**

- Arrival
- Introductions: Setting the Tone

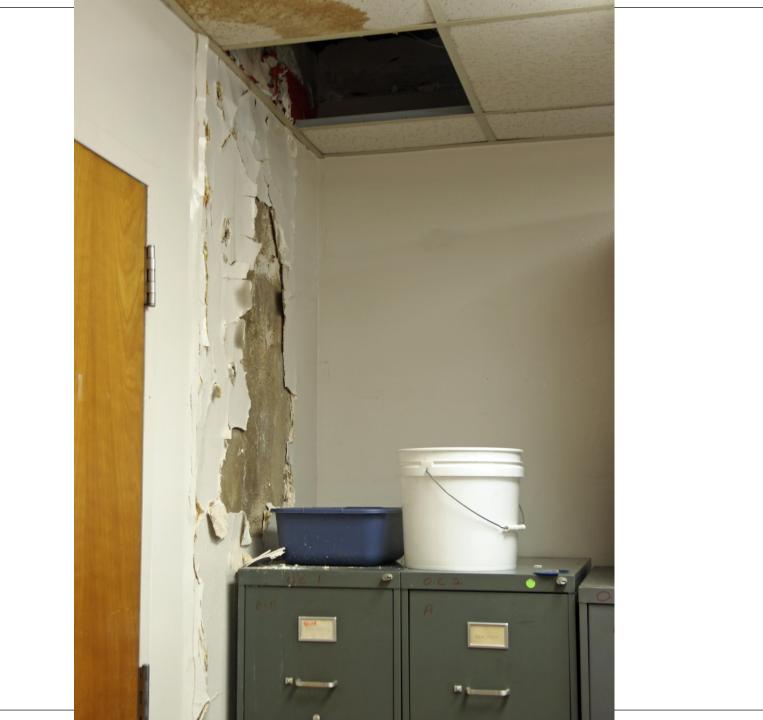
### **THE SURVEY: Procedure**

#### Conducted as a Walk Through

- 1. Be thorough
- 2. Take notes
- 3. "Teaching Moments"
- 4. The type of repository and its holdings will dictate the survey's course and duration

# **THE SURVEY: Storage Rooms**

- If exhibition areas not present, start with the storage rooms
- Issues to address:
  - 1. Security
  - 2. Integrity of roof, windows, walls
  - 3. Environmental Controls: HVAC Systems
  - 4. Shelving
  - 5. Enclosures







# THE SURVEY: Reference/Reading Rooms

- Separate Accommodation for Researchers?
- Lockers/Closets
- Reference Books, Files, Microfilm, Finding Aids
- Procedures: Registration, Written Rules,
   Call Slips



#### **THE SURVEY: Work Rooms**

- Processing areas?
- Equipment available for processing and preservation
- Work Flow system



### **THE SURVEY: Administrative Areas**

- Offices
- Admin Files:
  - 1. Membership
  - 2. Acquisitions
  - 3. Accounting
  - 4. Public Relations

# **AFTERNOON ACTIVITIES**

- Lunch
- Instruction Time: Informal Discussion or Structured Workshop
- Review and Recommendations

### **TEACHING TIME**

- Prearranged Workshop: Preservation or Access customized on the fly to address survey concerns
  - Preservation Workshop: based on Boot Camp Module 4
  - 2. Access Workshop: based on Boot Camp Modules 2 and 3 (Acquisition and Cataloging)

OR

Informal but structured discussion and demonstrations based on what you saw on the survey and what you have brought with you to help address the problems the survey has revealed.

## **TEACHING TIME TOPICS:**

- 1. Repository Organization and Governance
  - Mission Statement
  - Collection Policy
  - Deed of Gift
  - Donor Records

# **TEACHING TIME TOPICS (cont'd)**

#### 2. Preservation:

- Building Integrity and Security
- Environmental Controls
- Storage: Organization, shelving, enclosures
- Preservation and Processing

# **TEACHING TOPICS (cont'd)**

- 3. Arrangement and Description
  - Accession Records
  - Finding Aids
  - Digitization
  - Web Site Access/OPAC Access

# **TEACHING TIME TOPICS (cont'd)**

- 4. Reference and Research Services
  - Physical Considerations
  - Rules and Procedures
  - Registration

# **TEACHING TOPICS (cont'd)**

- 5. Money: Internal/External Funds
  - Membership and Programming
  - Shops
  - Community Fundraising
  - Planned Giving
  - Grants

# **GRANT OPPORTUNITIES**

- Federal Programs: NHPRC, NEH, IMLS
- State Programs: NCPC, NC ECHO
   Digitization Grants, Private Foundations
- Local Programs: Lowes, Community Foundations, County Travel and Development Funds, NCNG

#### RECOMMENDATIONS and WRAP UP

Site Visits terminate with a final meeting, usually with the repository manager and the TA

- Discussion summarizing survey findings and results of instruction
- Discussion of the Recommendations (usually from 3 to 5) that will be included in the written report
- Definition of Next Steps:
  - 1. Leave kit and documents, pamphlets and brochures
  - Provide contact information: names, email, etc.
  - 3. Recommend a Re-visit (if warranted)



#### **RE-VISITS**

PURPOSE: To provide specialized training and assistance to repositories that have received a TA site visit, primarily to assist in the implementation of a specific recommendation. ENGAGEMENT!!

**APPLICATION** 

ORGANIZATION AND CONTENT

#### **RE-VISIT EXAMPLES:**

- Forsyth County Public Library
- Bennett College

### SITE REPORTS

- Example: Yadkin County Public Library
- Organized into Sections:
  - 1. Contact Information
  - 2. Introduction
  - 3. Description of the Special Collections
  - 4. Preservation
  - 5. Access
  - 6. Recommendations

## **RE-VISIT REPORTS**

- Example: Yadkin County Public Library
- Structure:
  - 1. Contact Information
  - 2. Introduction
  - 3. Purpose
  - 4. Work Accomplished
  - 5. Recommendations

# REPORTS TO THE SHRAB, SUPERVISORS, GRANTING AGENCIES

These Reports are Required for Program Management:

- Summaries of Work
- Statistical Component
- Justification of Program and Expenses
- Used by Supervisors to Report Upward
- Provide Opportunities to Lobby for Enhancements

### **EVALUATIONS**

- Required
- Sent with Site Visit Report
- Follow up
- Value

# **Thank You**

# Good Luck in Your TRAVELS across the Old North State