

DIGITIZING NORTH CAROLINA'S HIDDEN COLLECTIONS

Ashley Yandle, State Archives of North Carolina

Courtesy of an NHPRC Grant



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NATIONAL Archives

NATIONAL HISTORICAL Publications & Records Commission This program and workshop are supported under a grant of the National Historical Publications and Records Commission to the State Historical Records Advisory Board and the State Archives of North Carolina.

Schedule

- Introductions
- Logistics

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- **Overview of Metadata**
- Care and Feeding of Digitized **Materials**
 - Publication and Publicity -----
 - Preservation Overview —

RICHARDSON, JIM A. North Wilkesboro Physical Education and Social Studies

Basketball 1, 2, 3, 4; All Tournament Basketball (Second Team) 1; All Conference Basketball (Hon-orable Mention) 2; Most Valuable Player (Basket-ball) 2; Men's "A" Club 1, 2, 3, 4 (President 3, 4); Chi Lambda Chi 3, 4; Class Vice-Presi-dent 4.

RICKER, DIANE RUTH West Asheville **Business** Education Transfer from Asheville-Biltmore; House Council 3, 4; National Education Association 3, 4.

RIVERS, CAROLYN LOUISE Waynesville Library Science Band 1, 2, 3, 4; Orchestra 1, 2, 3, 4; Library Science Club 2, 3, 4; Baptist Student Union 1, 2; Dean's List 1, 2, 3.

ROBERTS, BURNACE WALTON Asheville Social Studies Transfer from Asheville-Biltmore; National Education Association 4.

ROBERTS, FREDA L. Lansing **Business** Education

ROBINSON, ROBERT FRANKLIN Charlotte Mathematics National Education Association; Wesley Founda-tion; Religious Council.

> CATHERINE BOUNDS Moorestown, N. J. French - Library Science

SHEILA BRINKLEY Richmond, Va. History - Sociology

EMMA BROWN Atlanta, Ga. Sociology - Psychology









MES H. JUSTICE Kappa Alpha Psi 3.S. in Education HARLOTTE, N. C. ud" is another of the

BAXTER E. LOWE Alpha Phi Alpha B.S. in Biology WINSTON-SALEM, N. C.

"Lum" is the most lethread yet most loanselous

ELAINE BROWN Farmville, N. C.

Business Education - Library Science

INTRODUCTIONS

Getting to Know You...



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A statewide digitization and digital publishing program that works with cultural heritage institutions across North Carolina to digitize and publish historic materials online.

Website: <u>https://www.digitalnc.org/</u>

Twitter: https://twitter.com/ncdhc



Mission: To collect, preserve, manage and provide access to information that protects citizen rights, documents North Carolina history and culture, promotes transparency and encourages stewardship of government records.

Website: <u>https://archives.ncdcr.gov/</u>

Twitter: https://twitter.com/NCArchives

Getting to know all about you...



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- What is your name?
- Your institution?
- What materials are you planning digitize?
- What materials did you bring today?
- What do you hope to get out of this talk?

LOGISTICS

Next Steps

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Things for you to do:

- Prepare an inventory.
- Sign & submit a loan agreement with the NC Digital Heritage Center/UNC-Chapel Hill.
- Fill out & submit a metadata sheet for items being loaned to digitalnc@unc.edu.
- Prep and box records (See <u>https://www.digitalnc.org/about/pa</u> <u>rticipate/prepare/</u> for guidance)

Things for us to do:

- Finish giving this talk.
- Schedule a time and location with you for us to pick-up the materials.
- Transport the items to Raleigh for delivery to the Digital Heritage Center in Chapel Hill.
- The Digital Heritage Center will digitize the materials and arrange for you to either pick them up or for them to be delivered back to you.

Loan Agreement

- It includes information about the lender (your institution) and the borrower (UNC-Chapel Hill/NC Digital Heritage Center)
- The loan agreement should be included with the materials at time of pickup.



Loan Agreement

for materials to be digitized by the North Carolina Digital Heritage Center in the Digital Production Center in the UNC-Chapel Hill University Library

LENDER

Institution:

Contact Information:

BORROWER

Institution: North Carolina Digital Heritage Center, UNC-Chapel Hill University Library, University of North Carolina at Chapel Hill

Contact: Lisa Gregory / Kristen Merryman

Telephone: 919-962-4836

Email: digitalnc@unc.edu

Inventory Sheet

Digitizing North Carolina's Hidden Collections Sample Inventory Sheet

Archives/institution name:

Person preparing inventory:

Telephone/email:

Collection name:

Date span:

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Number of boxes/containers:

Records Inventory

Box/Container Number	Folder /Item Number	Description of Contents

Spreadsheet, etc., that including information like:

- Institution name
- Name of the person preparing the inventory
- Telephone/Email
- Number of boxes
- Information about the materials such as:
 - What type of materials are included (photos, yearbooks, etc.
 - Which boxes/folders they are in.

Metadata Sheet

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🝷 🗄 🗙 🗸 🏂 Cheese Factory, Interior

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1 Subject (Name)		Subject (Images)	Subject (Local)	Туре	Format
2		Horseback riding		Image	Photogra
3		Portraits		Image	Photogra
4		Automobile dealerships;Automobile service stations;Employees;Dogs;Stores & shops;Group portraits		Image	Photogra
5		Automobile service stations;Trucks;Wreckers (Vehicles)		Image	Photogra
6		Coaches (Athletics)		Image	Photogra
7 Doughton, Robe	ert Lee, 1863-1954.	Government officials;Legislators;Portraits		Image	Photogra
В		Children		Image	Photogra
9		Cattle		Image	Photogra
10		Portraits		Image	Photogra
11		Children		Image	Photogra
12		Portraits		Image	Photogra
13		Portraits;		Image	Photogra
14		Dwellings		Image	Photogra
15		Factories;Food processing;Cheese;Interiors		Image	Photogra
16		Portraits		Image	Photogra
17		Stores & shops;General stores;Portraits		Image	Photogra
18		Food processing;Cheese;Factories		Image	Photogra
19		Coaches (Athletics)		Image	Photogra
20		Schools;Construction		Image	Photogra
21		Fairs;Cattle		Image	Photogra
22		Fairs;Tents		Image	Photogra
23		Landscapes (Representations)		Image	Photogra
24 Doughton, Robe	ert Lee, 1863-1954.	Government officials;Legislators;Group portraits		Image	Photogra
25		Horses		Image	Photogra
26		Fairs;Cattle		Image	Photogra

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Questions?



METADATA

Metadata = Information used to describe and locate materials

Required Metadata

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These are the fields or types of information that the Digital Heritage Center needs from you in order to work on your materials.

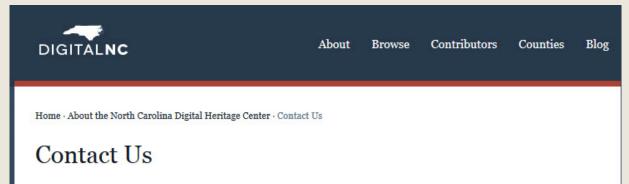
Optional Metadata

Optional information that may help future users (and your staff) better understand and locate your materials later.

DON'T PANIC

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- All of this information is available at: <u>http://www.digitalnc.org/about/par</u> <u>ticipate/describe/</u>
- The staff of Digital Heritage Center will be glad to work with you on any metadata issues.



Send us your questions and comments using the form below, or:

North Carolina Digital Heritage Center University of North Carolina at Chapel Hill Campus Box 3930 208 Raleigh Street Chapel Hill, NC 27515-8890

(919) 962-4836 digitalnc@unc.edu

Staff Directory



REQUIRED METADATA

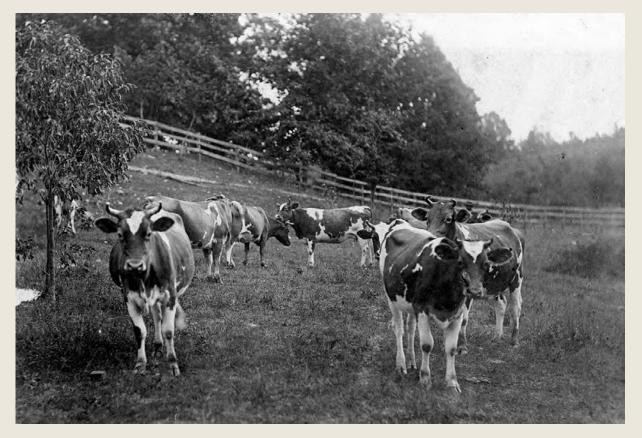
Required Metadata

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- Title A name given to the item. It is up to the contributor to decide how much information to include.
- Type The nature or genre of the original item.
- Format Describes the specific form of the item.
- Contributing Institution Full name of the organization that contributed the original item.

- Contact Information Contact information for the organization that holds the original item.
 Contributors are encouraged to use general addresses, rather than contact information for specific staff members.
- File Name The file name for the item being described.

Levels of Description



- Not all materials need the same amount of description.
- Some typical levels of description are box, folder, or item level.
- Think about how much information researchers need to know to find what they need in a reasonable amount of time.

Title

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What is it?

- Is it a published work with an official title or is an archival item for which you'll need to supply a title?
- Can include dates, volumes or section numbers, etc.
- Be descriptive but brief aim for less then ten words if possible.



The Final Draft: A Collection of Creative Works from the Students and Faculty at Durham Technical Community College Vol. XIX, 2017 Anthologies



Bennett College Scrapbook [1972-1977] (Part 2) Scrapbooks



<u>Chautauqua 2001 Writers of the American Renaissance: A Companion Reader</u> Pamphlets



Bennett College News Bureau Scrapbook [1968-1970] Scrapbooks

Bennett College Scrapbook [1982-1987] (Part 1) Scrapbooks



African American Builders and Architects in North Carolina: 1730-1866--Exhibit Information

Posters

Type & Format

Туре

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- Select from a list at: <u>http://www.digitalnc.org/about/par</u> <u>ticipate/describe/</u>
- Photograph = Image
- Letters, diaries, and other written documents = Text
- Some other options:
 - Moving Image
 - Physical Object
 - Software
 - Sound
 - Dataset

Format

- Search the Art & Architecture Thesaurus: <u>http://www.getty.edu/research/tool</u> <u>s/vocabularies/aat/</u>
- Examples:
 - Yearbooks
 - Moving Images
 - Letters (correspondence)
 - Scrapbooks
 - Clippings (information artifacts)
 - Newspapers

Thumbnail	Title	Date (numeric) 🔺	Contributing Institution	Collection
	Wildlife Babies	1965	State Archives of North Carolina	North Carolina Moving Images



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Subject (Topic)	Wildlife conservationNorth Carolina. AnimalsInfancy.
	Birds
Subject (Images)	Mammals Animals
Subject (Images)	
	Baby animals
	Wildlife conservation
Туре	Moving Image
Format	Moving images
Physical Media	Film: 16mm
Language	English
Digital Collection	North Carolina Sights and Sounds





Correspondence, Katharine Smith Reynolds, A-F

Personal correspondence, Letters (correspondence), Correspondence, Envelopes, Pamphlets, Clippings (information artifacts), Postcards, Telegrams

Aitkin, Jessie. Page 4 Previous
 17 of 559
 Next
 Next
 Page Flip View 🕚 View Image & Text 🕒 Download 💌 🚨 Print 💌 Image Text P Text Search... -🛨 🔜 📮 🖶 ප ප the fac ell 1 Great ele Lours Druly Lerris acekie ···· * * ····

Reynolds family.
Reynolds, Katharine Smith, 1880-1924. Young Women's Christian Association.
Text Image
Personal correspondence Letters (correspondence) Correspondence Envelopes Pamphlets Clippings (information artifacts) Postcards Telegrams
English
North Carolina Memory

Contributing Institution

Full name of the organization that contributes the original item.

Contributors by Name

Alamance County Public Libraries Alleghany County Public Library American Society of Furniture Designers Anson County Historical Society Appalachian State University Arts Council of Fayetteville/Cumberland County Ashe County Public Library Asheville-Buncombe Technical Community College Barton College Beaufort Historical Association **Bellamy Mansion Museum** Belmont Abbey College Bennett College Benson Museum of Local History Braswell Memorial Library (Rocky Mount, N.C.) **Brevard College** Brevard Music Center **Buncombe County Public Libraries**

Martin Memorial Public Library (Williamston, N.C.) Matthews Heritage Museum Mauney Memorial Library McDowell County Public Library Mercy School of Nursing, part of the Carolinas HealthCare System Meredith College Methodist University Mitchell Community College Montgomery County Public Library Montreat College Moore County Historical Association Moore County Library Mount Airy Public Library Murphy Public Library Museum & Archives of Rockingham County Museum of the Albemarle Nantahala Regional Library Nash Community College NC LIVE

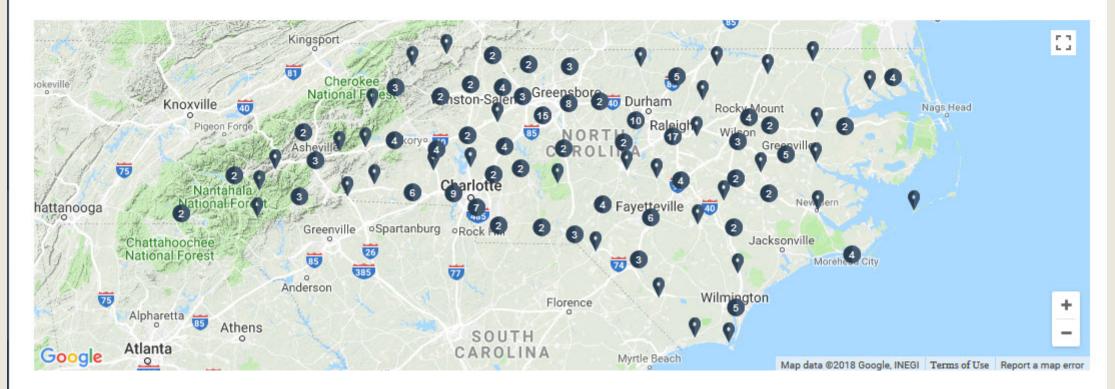


Counties Blog

Quick Search

Home · Contributing Institutions

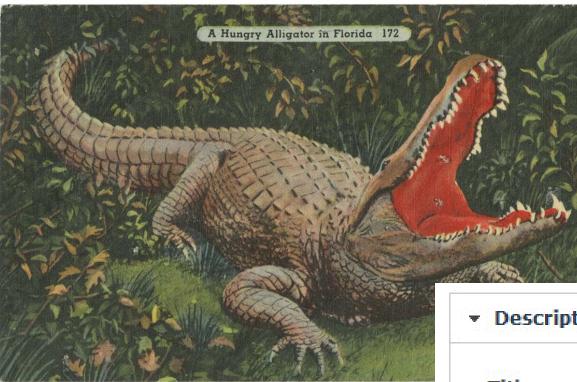
Browse by Contributing Institution



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File Name

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- File name for the item being described.
- No spaces, use underscores or dashes instead.
- No special characters.

Description

Title

Braswell_Postcards_0331

OPTIONAL METADATA

Optional Metadata

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- Creator Institutions or individuals that created or assembled the item. Names should be taken from the Library of Congress Name Authority File (LCNAF). If the name is not listed there, it should still be listed in LCNAF format.
- Publisher Institutions or individuals that made the original item available. May include a name and location.
- Description Narrative description of the item. This free-text description can be as short or as long as necessary.

- Date Point or period of time associated with the creation of the item. This date field can include both words and numbers as necessary. For example, "circa 1950", or "between 1980 and 1990".
- Date (numeric) Point or period of time associated with the creation of the item. This date field can contain numbers only and will be used by the system to enable searching and sorting by date. If you know specific dates (as opposed to just years), list them in year, month, date (YYYY-MM-DD) format.
- Location This field should list the location depicted (if the item is an image) or the location from which a document or publication originated. Contributors are strongly encouraged to list the North Carolina county, whenever known.

Optional Metadata

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- Language Language(s) of the original item.
- Dimensions Size of the item. The dimensions used are up to the discretion of the contributor.
- Collection in Repository The name of any larger collections of which the item is a part.
- Item/Call Number Any call number or item number associated with the original item.

Creator & Publisher

Creator

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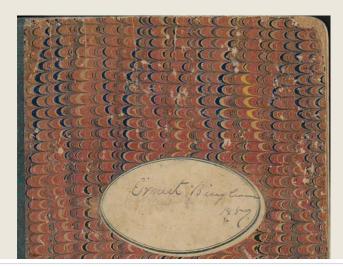
Who created the item? (Writer, photographer, etc.)

Publisher

- Who made the item available.
- Primary examples: publishers of books, newspapers, or other published materials.
- But may also be any other individuals or institutions that made the original materials available.



Page 1		1 of 810 Next 🕨
NELSONS' BALDWIN'S		
SALISBURY NORTH CAROLINA	 Object Description 	
City Directory	Title	Nelsons' Baldwin's Salisbury, North Carolina City Directory [1
VOLUME 4 I951 ABCD No. 173	Publisher	Nelsons' Baldwin Directory Co.
IODE ADONE IIS	Date	1951
The second s	Date (numeric)	1951
CONTAINING AN ALPHABETICAL DIRECTORY OF ALL RESIDENTS 16 YEARS OF AGE AND OVER, WITH DETAILED INFORMATION CONCERNING EACH: A NUMERICAL HOUSEHOLDERS' DIRECTORY AND STREET GUIDE: A CLASSIFIED BUSINESS DIRECTORY WITH SPECIAL LISTINGS FOR NATIONALLY ADVERTISED BRANDS, AND	Location	Salisbury (N.C.) Rowan County (N.C.)
A RURAL ROUTE DIRECTORY AND A NUMERICAL TELEPHONE DIRECTORY	Subject (Topic)	Salisbury (N.C.)Directories.
Issued with a special supplement edition for presentation to a select- ed group of privats homes, Chambers of Commerce, Boards of Trade, Merchanis' Associations, Selling Agents, Buyers, Government Offi- cials and Newspapers throughout the United States,		
This directory remains the property of the Baldwin Directory Company, Inc., and is leased to subscriber for a pecied of two years or until the next edition of the di- rectory is published. This directory is leased for use of only one subscriber, unless different arrangements are made with publisher. Directory must be returned to publisher at the expiration of the lease.		



Object Description

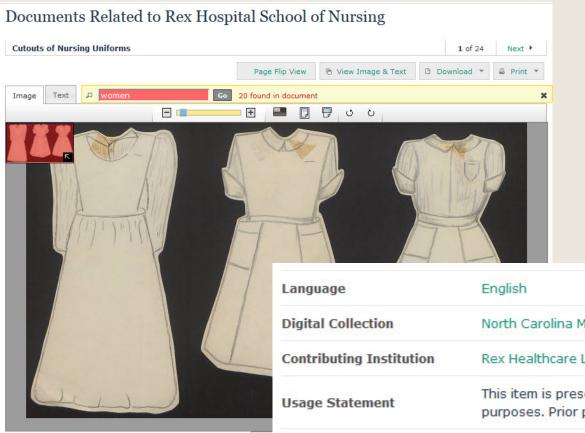
Title	Ernest Bingham Diary	
Creator	Bingham, Ernest.	
Description	Marbled cardboard cover diary inscribed "Ernest Bingham 1889 pages. Handwritten accounts of Ernest Bingham's travels, scho romance. Kept by Ernest Bingham at Kendall Green, Washingto and Mebane, NC.	 Description
Date	1889-1894	Title
Date (numeric)	1889; 1890; 1891; 1892; 1893; 1894	Description
Location	Orange County (N.C.)	Location
Туре	Text	
Format	Diaries	Subject (Nam



Title	Johnson C. Smith University Baseball players in uniform outside
Description	Photograph of two unidentified JCSU Baseball players in uniform
Location	Charlotte (N.C.) Mecklenburg County (N.C.)
Subject (Name)	Johnson C. Smith University. Athletic Program.
Subject (Images)	Baseball Group portraits
Туре	Image
Format	Photographs

Contact Information

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- Contact information for the organization that holds the original items.
- Include general addresses rather than specific staff members.

English
North Carolina Memory
Rex Healthcare Library
This item is presented courtesy of Rex Healthcare Library, for research and educational purposes. Prior permission from Rex Healthcare Library is required for any commercial use.
Rex Healthcare Library Marketing Department 919-784-4420

Description

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- Narrative description of the item
- Free-text description
- Can include history of the item, any information about how it came to the institution, grant funding information, etc.



 Description 		
Title	Dogs	
Description	Photo postcard shows a group of dogs tied by a rope or a chain to a rail on the porch. Behind the dogs is chicken wire from the rail to the floor of the porch.	
Date	circa 1936	
Date (numeric)	1936	
Subject (Topic)	Dogs Pets.	

Dates

Date

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- Point or period of time associated with the creation of the item.
- Can include both words and numbers as necessary.
- For example, "circa 1950", or "between 1980 and 1990".

Date (numeric)

- Point or period of time associated with the creation of the item.
- Contains numbers only and will be used by the system to enable searching and sorting by date.
- If you know specific dates (as opposed to just years), list them in year, month, date (YYYY-MM-DD) format.

 Description 	
Title	Dogs
Description	Photo postcard shows a group of dogs tied by a rope or a chain to a rail on the porch. Behind the dogs is chicken wire from the rail to the floor of the porch.
Date	circa 1936
Date (numeric)	1936
Subject (Topic)	Dogs Pets.

Title	Business: Piedmont Wagon Co.	GeoTag this Item
Date	1909-2002	
	1909; 1910; 1911; 1912; 1913; 1914; 1915; 1916; 1917; 1918; 1919; 1	1920; 1921; 1922;
	1923; 1924; 1925; 1926; 1927; 1928; 1929; 1930; 1931; 1932; 1933; 1	1934; 1935; 1936;
	1937; 1938; 1939; 1940; 1941; 1942; 1943; 1944; 1945; 1946; 1947; 1	1948; 1949; 1950;
Date (numeric)	1951; 1952; 1953; 1954; 1955; 1956; 1957; 1958; 1959; 1960; 1961; 1	1962; 1963; 1964;
	1965; 1966; 1967; 1968; 1969; 1970; 1971; 1972; 1973; 1974; 1975; 1	1976; 1977; 1978;
	1979; 1980; 1981; 1982; 1983; 1984; 1985; 1986; 1987; 1988; 1989; 1	1990; 1991; 1992;
	1993; 1994; 1995; 1996; 1997; 1998; 1999; 2000; 2001; 2002	
Location	Hickory (N.C.)	
Location	Catawba County (N.C.)	

Location

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Images <i>of</i> North Carolina				
ome · Colle	ctions & Exhibits - Images of North Carolina			
Search	Images	Search		
	Browse by Subject	Browse by Location		
	vse by Location	c		
A	Advance (N.C.) Afton (N.C.)	Macon County (N.C.) Madison (N.C.)		
	Ahoskie (N.C.)	Madison County (N.C.)		
	Aiken County (S.C.)	Maggie Valley (N.C.)		
	Akron (Ohio)	Magnolia (N.C.)		
	Alamance County (N.C.)	Mamers (N.C.)		
	Albemarle (N.C.)	Manteo (N.C.)		
	Alleghany County (N.C.)	Marawi (Philippines)		

- Location depicted (if the item is an image) or the location from which a document or publication originated.
- Contributors are strongly encouraged to list the North Carolina county, whenever known.
- If you know the city, please list the county as well.
- You can also use just "North Carolina" if you know it was taken in the state, but not where.

Description

Title	Cooleemee Street Scene	
Description	The mill built over 360 houses, most with four rooms and a lot large enough for a garden and smokehous Residents hauled water to each home from community pumps. From the 1920s until 1953, when the mill offered to sell the houses, rent remained at 25 cents per room per week. After World War II, paving replaced the dirt streets packed with coal cinders. (Courtesy of Textile Heritage Center at Cooleemee.)	
Location	Cooleemee (N.C.) Davie County (N.C.)	
Subject (Images)	Dwellings Neighborhoods	
Subject (Local)	Communities	
Туре	Image	
Format	Photographs	
Digital Collection	Images of North Carolina	
Digital Exhibit	Digital Davie	
Contributing Institution	Davie County Public Library	



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Language

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■ Language(s) of the original item.

WORD WIDE: Writers of the Americas WORD WIDE: Escritores de las Américas

A ten week series of public readings, writing workshops, and other festive cultural events across North Carolina celebrating latino writers and readers

Diez semanas de lecturas públicas, talleres de escrituras, y otros festivos eventos culturales en Carolina del Norte para celebrar a los lectores y a los escritores latinos

with Luis Rodríguez

and Latino writers from North Carolina

con Luis Rodríguez

y escritores latinos de Carolina del Norte

Dimensions

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- Size of the item.
- The dimensions used are up to the discretion of the contributor.

Format	Photographs
Dimensions	16.5 x 20 cm / 6.5 x 8 in.
Digital Collection	Images of North Carolina
Digital Exhibit	North Carolina's Historically Black Colleges and Universities
Contributing Institution	Johnson C. Smith University

Collection in Repository

The name of any larger collections of which the item is a part.

Location	Charlotte (N.C.) Mecklenburg County (N.C.)	
Subject (Topic)	African AmericansNorth CarolinaCharlotteSocial life and customs.	
Subject (Name)	Steele, Dorothy Fletcher.	
Subject (Images)	Organizations	
Туре	Image	
Format	Photographs	
Dimensions	25 x 20 cm / 10 x 8 in.	
Digital Collection	Images of North Carolina	
Digital Exhibit	North Carolina's Historically Black Colleges and Universities	
Contributing Institution	Johnson C. Smith University	
Collection in Repository	A. O. & Dorothy Steele Collection	
Rights Statement	Copyright Undetermined 🖗	
Contact Information	James B. Duke Memorial Library / 100 Beatties Ford Rd. / Charlotte, NC 28216 / (704) 371-6731 / http://library.jcs	
Digitization Notes	Image provided by James B. Duke Memorial Library, Johnson C. Smith University.	



Item/Call Number

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Any call number or item number associated with the original item.



Description	
Title	Harness Horses
Creator	Hemmer, John G.
Description	Harness Racing Trotter
Date	1931
Date (numeric)	1931
Location	Moore County (N.C.) Pinehurst (N.C.)
Subject (Images)	Horses Racetracks
Туре	Image
Format	Photographs
Digital Collection	Images of North Carolina
Contributing Institution	Tufts Archives (Pinehurst, N.C.)
Item/Call Number	HEM 2395



CARE AND FEEDING OF DIGITIZED MATERIALS

Care and Feeding of Digitized Materials

What happens after digitization?

Outreach

- Programs and outreach
- Social Media
- Preservation
 - File management
 - Preservation overview



Programs and Outreach

- Involve donors of the materials, if they're known.
- Create tools using the materials: lesson plans, teaching sets, pathfinders, etc.
- Think about who in your community may have an interest in the materials:
 - Neighborhood groups, religious communities, alumni or friends groups, etc.
 - Genealogical groups, K-12 teachers and students
 - Local media, sports organizations, companies, local government, etc.
- Example: Wayne County Public Library Minor league baseball programs used as posters and promotional items.

Social Media

1 VT State Archives and 1 other Retweeted

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US National Archives • @USNatArchives • Apr 3 We'll see YOU on the dance floor this Friday, April 6, for #ArchivesDanceParty! Share your favorite dance-related photos, sheet music, artifacts, GIFs, and whatever historic record (ha!) gets your toes tapping!

#ArchivesHashtagParty #TapDance #HiddenHerstory



- If you don't have social media, consider the long-term pros and cons of starting one.
- If you already have social media, use what you have.
- Investigate national hashtags, local historical events, national & international "days of" (National Puppy day, Throwback Thursdays, etc.)
- Follow other cultural heritage accounts and, when possible, coordinate joint social media posts about materials.

Discussion

- What ways could you promote your own materials?
- What additional connections, training, or resources do you think you'd need?
- What have you seen other institutions do to promote their materials that you or others could emulate?
- Other questions or concerns related to outreach?



Preparing for the Future

- You still have your physical copy to reference if something happens to the digitized copies.
- But it makes sense to do what you can to make digitized materials accessible for as long as possible.
- Extra care needs to be taken with digitized AV content.
- Think of this as preparation for a time when many of these types of materials will come to you as born digital materials.



File Management and Preservation

How will you store files?

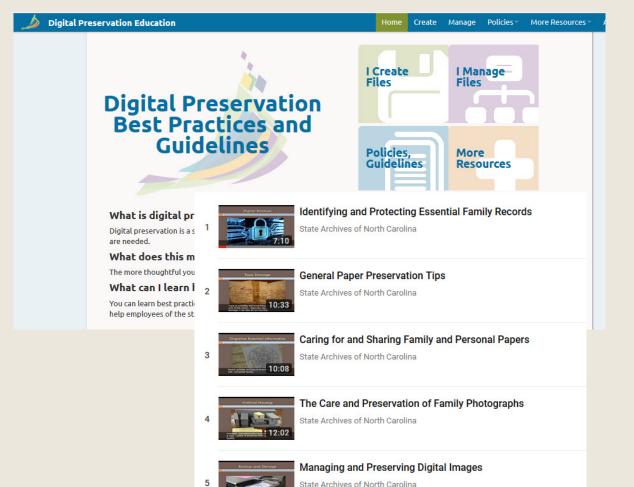
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- Where will you store them? Onsite or in a cloud environment?
- Who will have access to the digitized copies?
- Will you reference the digital copies on site?
- Do you need a file naming plan?

How will you preserve the files?

- What tools are available to make sure your digitized files remain viable?
- Do you have a plan for storage migration and backup?
- What tasks do you need to do to check on the files? How often do you need to do these tasks?

Preservation Resources



- Digital Preservation Best Practices and Guidelines (SLNC & SANC): <u>http://digitalpreservation.ncdcr.gov/</u>
- Preservation (SANC): <u>https://archives.ncdcr.gov/researchers/preservation</u>
- Digital Records (SANC): <u>https://archives.ncdcr.gov/government/digi</u> <u>tal-records</u>
- The Care & Handling of Family Papers, Photographs, & Essential Records (SANC): <u>https://www.youtube.com/playlist?list=PL2</u> w9jUBdiGKvTEyMA1XpOGKJtSXltDnVC

Questions?



CONTACT US

Ashley Yandle Ashley.Yandle@ncdcr.gov